

	<h2>Adults and Safeguarding Committee</h2> <h3>2 July 2014</h3>
Title	Healthwatch Barnet Enter and View Reports
Report of	Governance Service
Wards	All
Status	Public
Enclosures	<p>Appendix A1- Summary of HealthWatch Barnet</p> <p>Appendix A2 - Background Information – Response from Adults and Communities Delivery Unit</p> <p>Appendix A – Acacia Lodge Enter and View Report (Revisit Report of 18 March 2014)</p> <p>Appendix B - Acacia Lodge Enter and View Report (12 September 2013)</p> <p>Appendix C – Sonesta Nursing Home Ltd (Revisit Report of 26 March 2014)</p> <p>Appendix D – Sonesta Nursing Home Ltd (28 September 2013)</p>
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<h2>Summary</h2>	
This report contains “Enter and View” Reports conducted by the voluntary team at HealthWatch Barnet.	
“Enter and View” visits are conducted by a small group of trained volunteers who visit	

health and social care services to observe and assess the service being provided. The Healthwatch Enter and View team have a legal right to conduct these visits.

Following each visit, the volunteers produce a group report which outlines the details of the visit and provides suggestions for improvement. The reports are sent to the care provider to check for factual accuracy and to respond to any recommendations made.

The “Enter and View” reports are then considered by the relevant Committee at the London Borough of Barnet.

This report outlines the details of re-visits to two social care premises within the Borough. In each instance, the re-visit report has been included alongside the original report on the initial visit.

Members are requested to consider the Enter and View reports contained within the appendices of this report. Representatives from Healthwatch Barnet will attend the meeting to respond to questions.

Recommendations

- 1. That the Committee note the Enter and View reports and make appropriate comments and/or recommendations to Officers from HealthWatch Barnet.**

1. WHY THIS REPORT IS NEEDED

- 1.1 The consideration of Enter and View reports provides the committee with an oversight of the quality, care and safety in residential and health care settings from the view of a lay-person.

2. REASONS FOR RECOMMENDATIONS

The recommendation provides the Committee with the opportunity to highlight issues of interest and concern, and to make recommendations on any arising matters to Healthwatch Barnet.

3. ALTERNATIVE OPTIONS CONSIDERED AND NOT RECOMMENDED

- 3.1 Not applicable.

4. POST DECISION IMPLEMENTATION

- 4.1 Any recommendations made by the Committee will be followed up by the Governance Service with Healthwatch Barnet., with any requests for information being disseminated as appropriate.

5. IMPLICATIONS OF DECISION

5.1 Corporate Priorities and Performance

Healthwatch will be the primary vehicle through which users of health and care in the Borough will have their say and recommend improvements. These should lead to improved, more customer focused outcomes for the objectives in the Health and Well Being Strategy 2012-15 and in the Corporate Plan 2012-13, specifically under 'Sharing Opportunities and Responsibilities'.

5.2 Resources (Finance & Value for Money, Procurement, Staffing, IT, Property, Sustainability)

- 5.2.1 The Healthwatch Contract was awarded by Cabinet Resources Committee on 25 February 2013 to CommUNITY Barnet. The Healthwatch contract value is £197,361 per annum. The contract commenced on 1 April 2013 and expires on 31 March 2016; the contract sum received is £592,083. The contract provides for a further extension of up to two years which, if implemented, would give a total contract value of £986,805.

- 5.2.2 There are no direct resource implications arising from this report.

5.3 Legal and Constitutional References

- 5.3.1 Sections 221 to 227 of the Local Government and Public Involvement in Health Act 2007, as amended by Sections 182 to 187 of the Health and Social Care Act 2012, and regulations subsequently issued under these sections, govern the establishment of Healthwatch, its functions and the responsibility of local authorities to commission local Healthwatch.

- 3.3.2 The Council's Constitution (Responsibility for Functions) sets out the Terms of Reference for the Adults and Safeguarding Committee. Specific responsibilities include: Promoting the best possible Adult Social Care services.

5.4 Risk Management

- 5.4.1 Healthwatch Barnet has a group of Authorised Representatives. The Representatives are selected through a recruitment and interview process. Reference checks are undertaken. All representatives must complete a Disclosure and Barring Service check. All Authorised Representatives are required to undergo Enter and View and Safeguarding training prior to participating in the programme.

- 5.4.2 Ceasing to carry out the visits removes the opportunity for an additional level

of scrutiny to assure the quality of service provision

5.5 Equalities and Diversity

5.5.1 In addition to the Terms of Reference of the Committee, and in so far as relating to matters within its remit, the committee should consider:

- The Council's leadership role in relation to diversity and inclusiveness; and
- The fulfilment of the Council's duties as employer including recruitment and retention, personnel, pensions and payroll services, staff development, equalities and health and safety.

5.5.2 The Council is required to give due regard to its public sector equality duties as set out in the Equality Act 2010 and as public bodies, Health Partners are also subject to equalities duties contained within legislation, most notably s149 of the Equality Act 2010; consideration of equalities issues should therefore form part of their reports.

5.6 Consultation and Engagement

5.6.1 None.

6 BACKGROUND PAPERS

6.1 None.